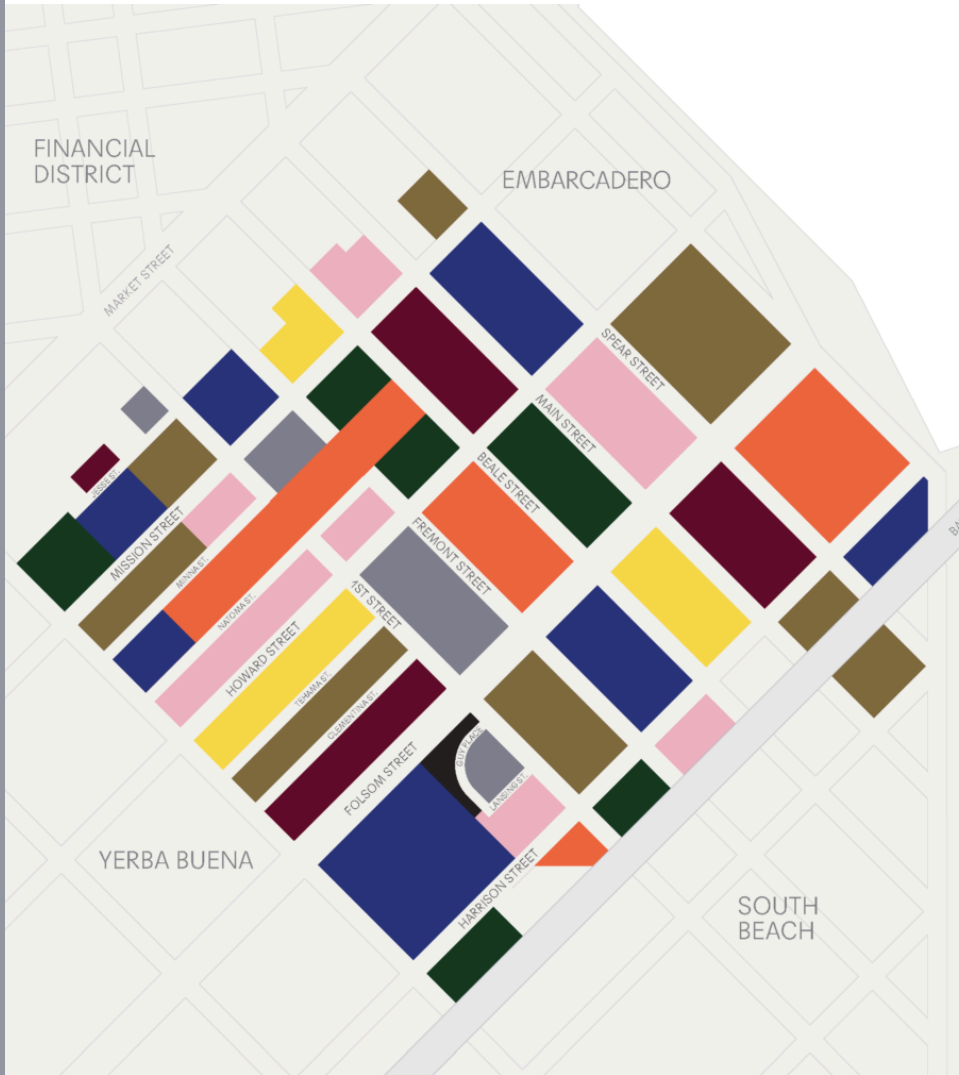


# Operations Report

## August 2024

Prepared by: Block by Block  
for The East Cut Community Benefit District



# Highlights



# Trash

10,500  
lbs. of trash



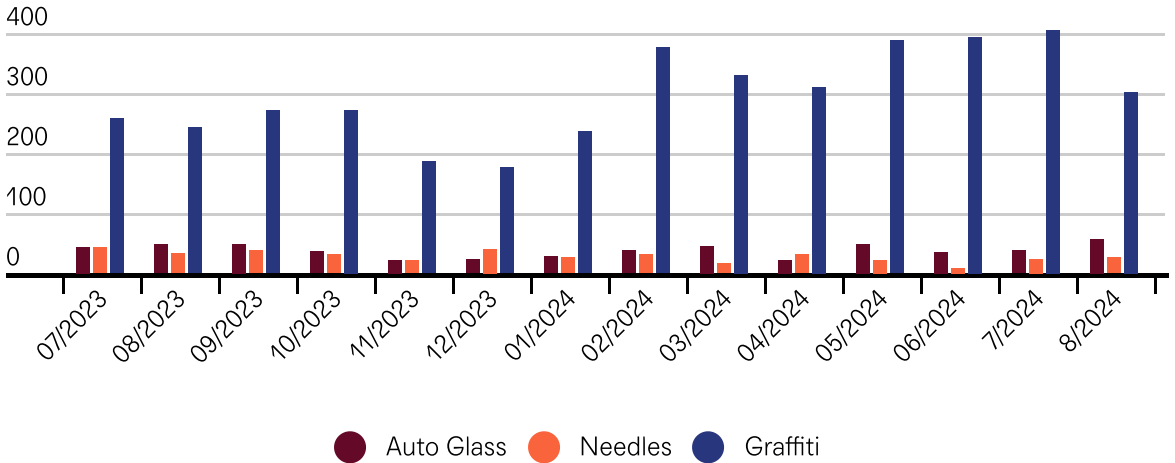
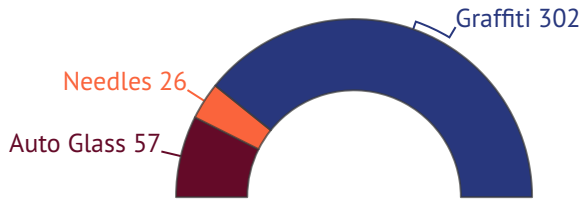
81,475

lbs.YTD



We are excited to introduce our new East Cut Hospitality Ambassador, Jessica Galeano. Jessica will staff events in public spaces, support The East Cut CBD marketing efforts, and offer neighborhood insights and personalized recommendations. Her focus will be on the commercial corridors of the neighborhood

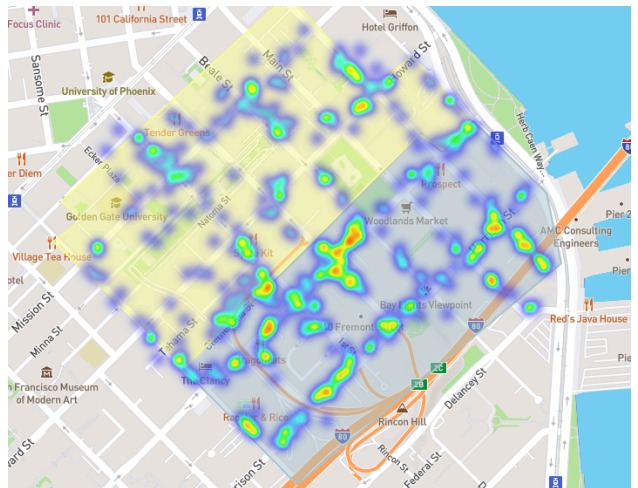
# Quality of Life Cleaning



Zones Pressure Washed

2,3,4,5

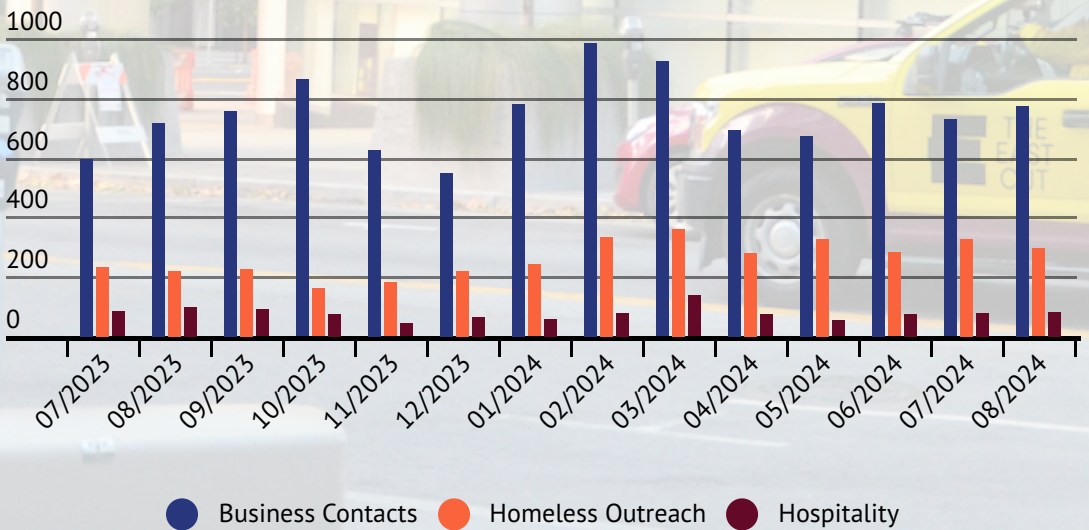
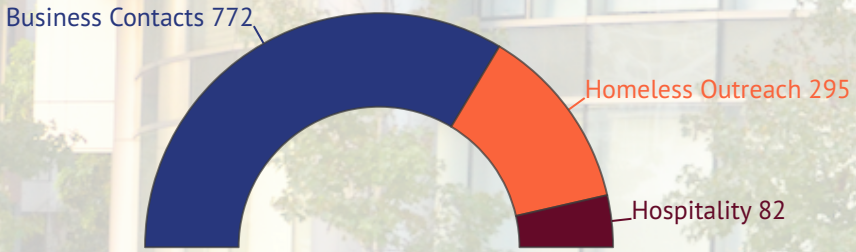
See pressure washing map [here](#).



This map shows all of the feces removed by The East Cut services team in the past month.



# Hospitality



# Dispatch



Calls Received - 90

Text/Direct Message Received  
-31

Emails Received - 30



311 Requests  
from City  
**10**



311 Requests  
to City  
**63**

# Before & After



The area of 1st and Mission St often has trash and debris left by the unhoused. The East Cut CBD services team cleans and deodorizes this area daily to keep it clean and safe for pedestrians.



301 Mission security called The East Cut Safety team about an individual who had been in the BMO Bank ATM area for about 3 hours. When the Safety team arrived and parked in front of the bank with flashing patrol lights, the individual noticed the lights, gathered his belongings, and left the area.



# Meet The Team

## CLEANING TEAM

**Dwight**



**Robert**



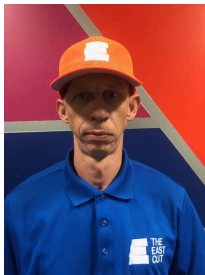
**Jerry**



**Juan**



**Nicholas**



**Lorenzo**



**Zain**



**Dennis**



**Gabriel**

## SAFETY TEAM

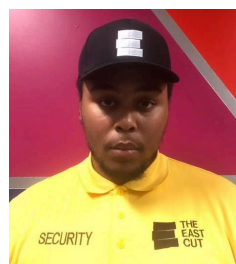
**Jordan**



**Masen**



**Andrew**



**Brandon**



# Meet The Team

## DISPATCH TEAM

**Miracle**



**Rene**



**Dawanna**  
(Photo Pending)

## TEAM LEADERS

**Mario**



**Norman**



**James C ("JC")**



**Juan**



**Robert P**



**James**  
Operations Manager



**Robert W**  
Operations Supervisor

