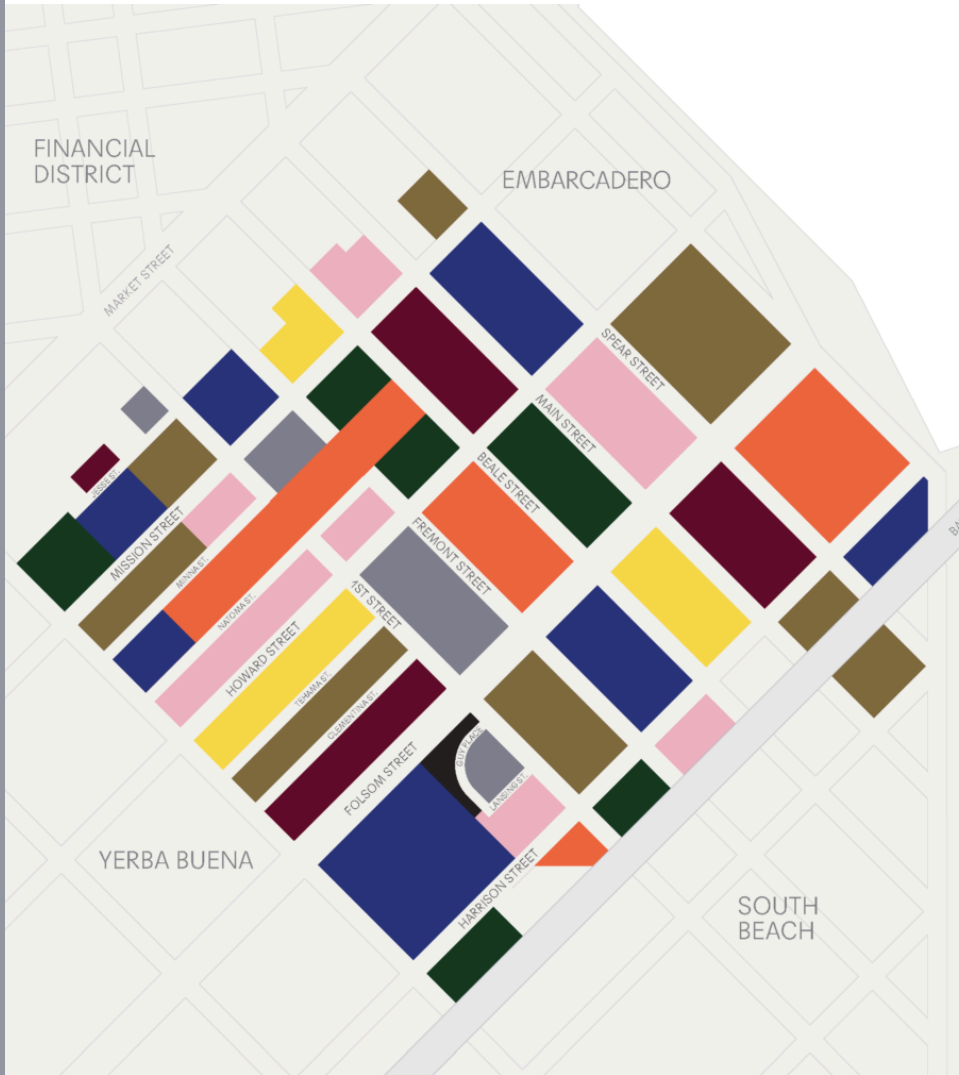


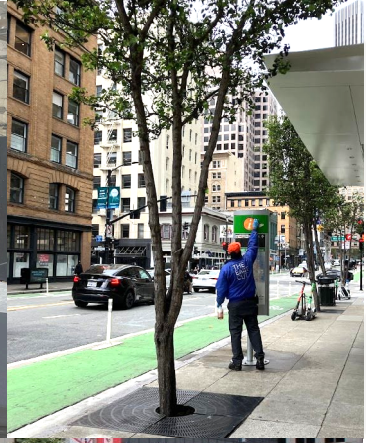
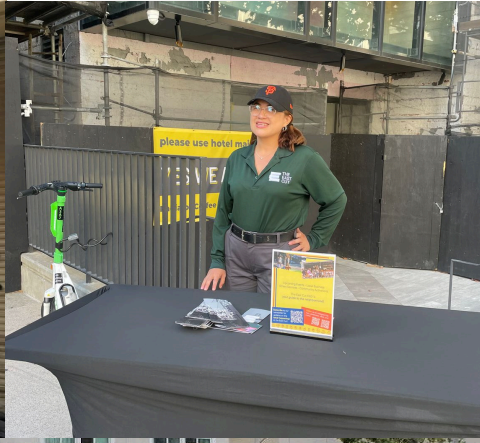
Operations Report

September 2024

Prepared by: Block by Block
for The East Cut Community Benefit District



Highlights



Trash

10,375

lbs. of trash



91,850

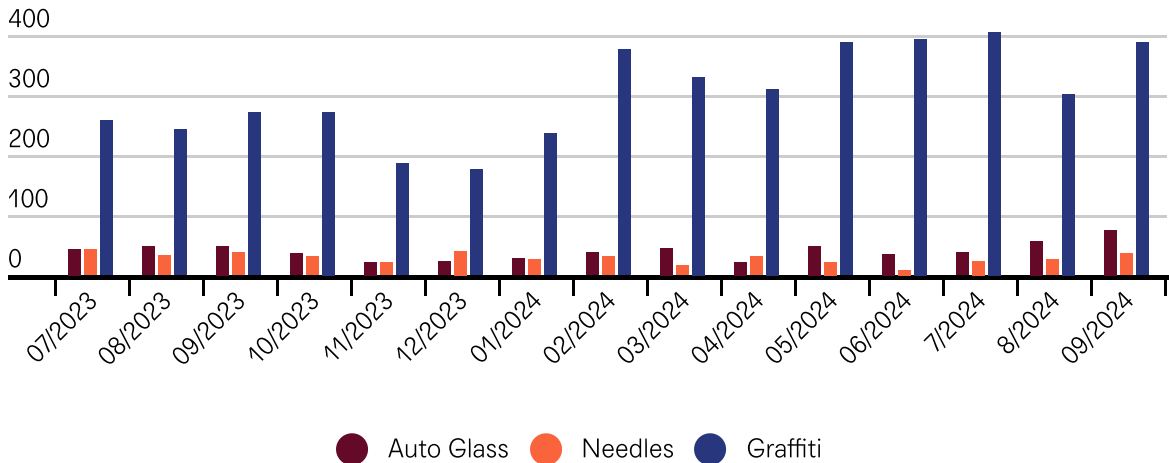
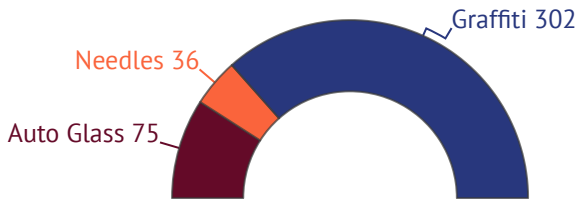
lbs.YTD

Employee Recognition



We're excited to congratulate Mario and Nicholas for receiving the "Outstanding Customer Service" award! Their quick thinking and swift actions helped reunite a lost little girl with her parents. Great job, Mario and Nicholas!

Quality of Life Cleaning

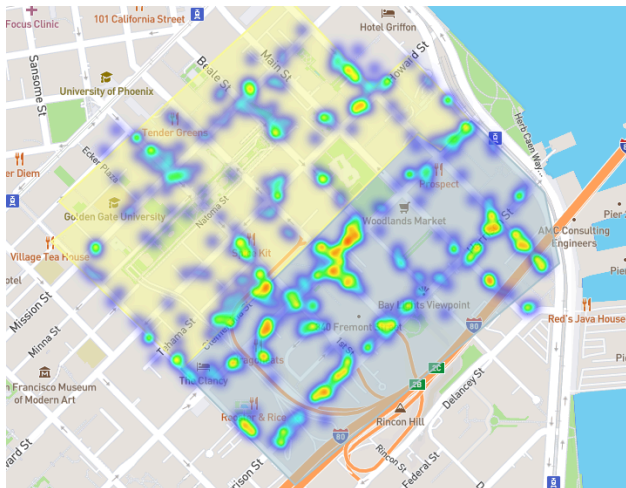


● Auto Glass ● Needles ● Graffiti

Zones Pressure Washed

1,2,3,4,5

See pressure washing map [here](#).



This map shows all of the feces removed by The East Cut services team in the past month.

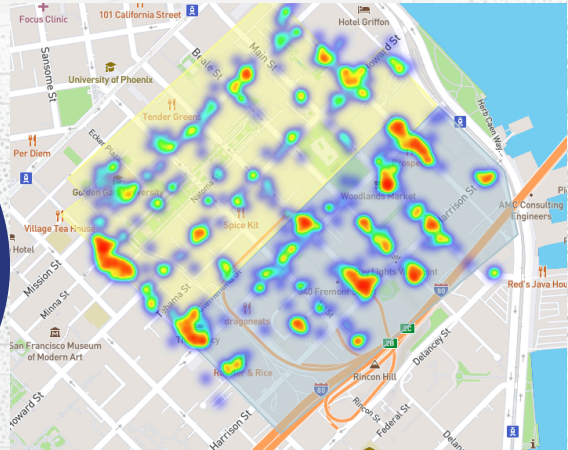
Overnight Safety



September
10 Calls

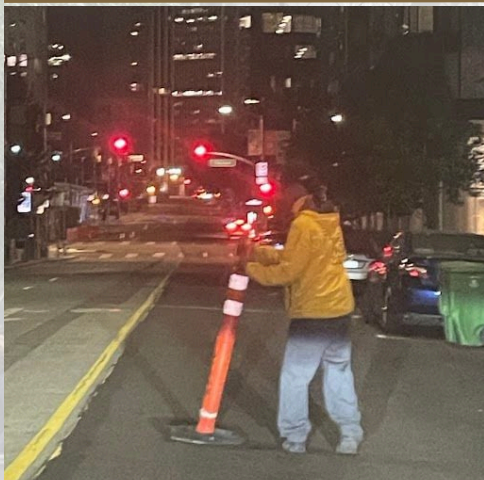
July
12 Calls

August
11 Calls



Overnight Safety Business contacts. The red marked areas on the heat map indicate that the surrounded properties are visited more frequently.

Calls for service

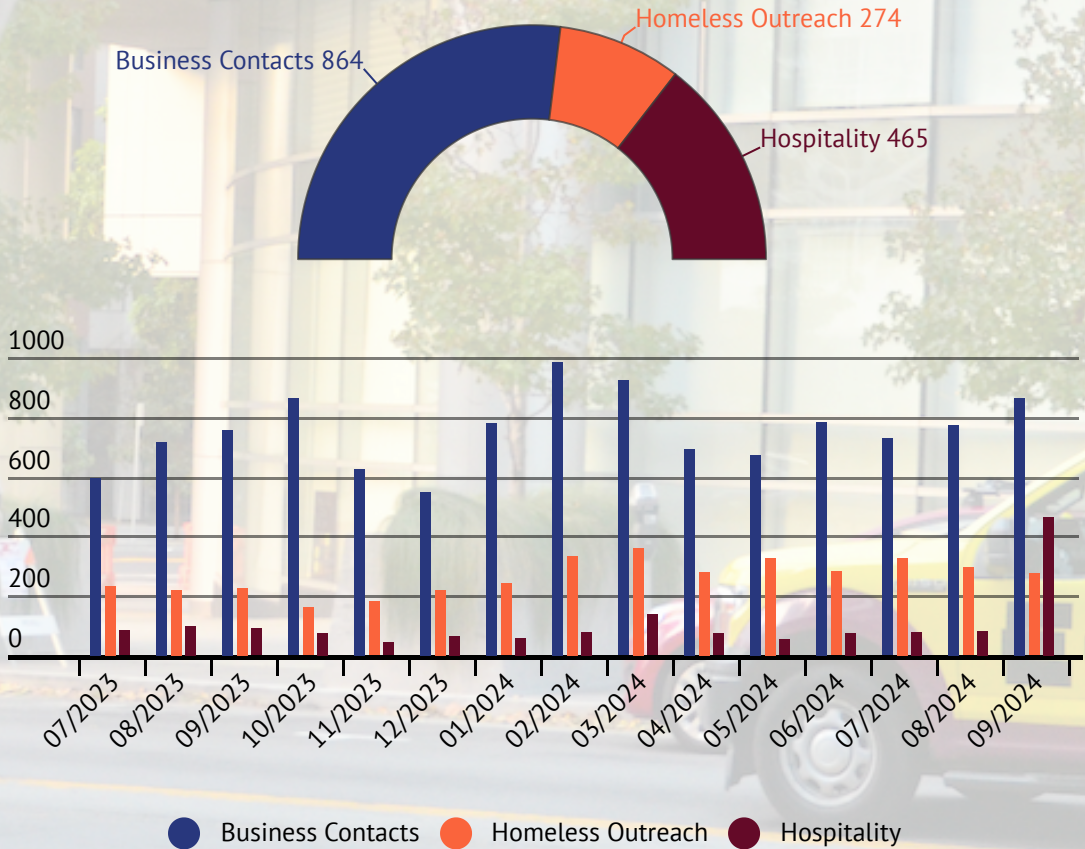


The Safety team received a report of a cone in the street, and Ambassador Darnell promptly removed it to prevent accidents.

September
average
unhoused
sleepers

12.0

Hospitality




The noticeable rise in hospitality stats can be attributed to the recent hire of Hospitality Ambassador Jessica. Her proactive approach and personalized interactions with the public have enhanced the team's visibility and efficiency. By providing recommendations and ensuring a consistent presence at events and public spaces, Jessica has effectively boosted our hospitality in the district



Dispatch



Calls Received - 97



Text/Direct Message Received
-19

Emails Received - 17



311 Requests
to City
63

Before & After



At times, properties are unable to quickly address graffiti. In these cases, the East Cut services team steps in, obtaining a signed consent form from the property owner, which grants them permission to cover up the graffiti on their behalf



The tree grates along 2nd and Mission Street tend to accumulate debris and trash, but the East Cut services team consistently maintains them, keeping the area clean and looking well-maintained

Meet The Team

CLEANING TEAM

Dwight



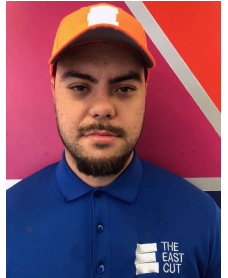
Robert



Jerry



Juan



Nicholas



Lorenzo



Zain



Dennis



Gabriel

HOSPITALITY TEAM



SAFETY TEAM

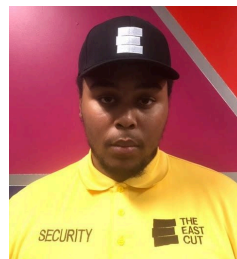
Jordan



Masen



Andrew



Brandon



Meet The Team

DISPATCH TEAM

Miracle



Rene



Dawanna
(Photo Pending)

TEAM LEADERS

Mario



Norman



James C ("JC")



Juan



Robert P



James
Operations Manager



Robert W
Operations Supervisor

