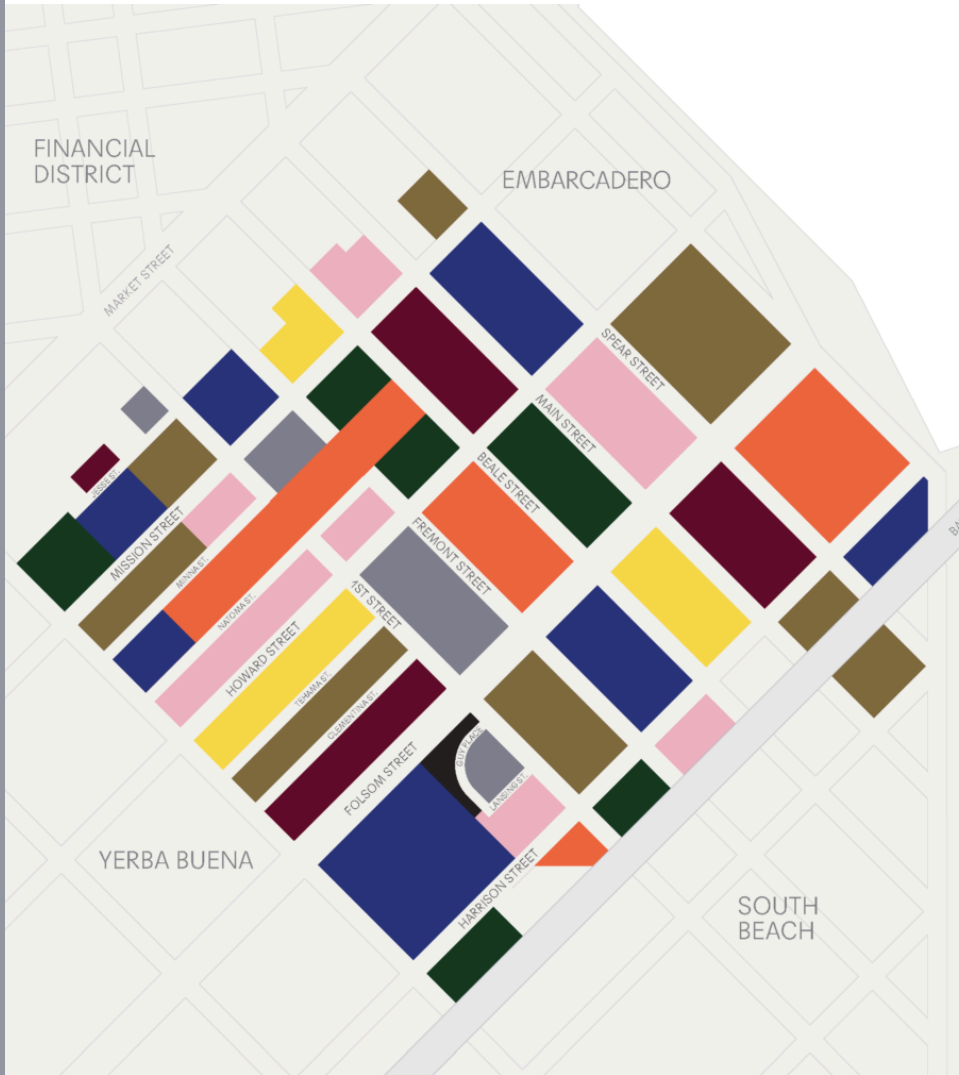


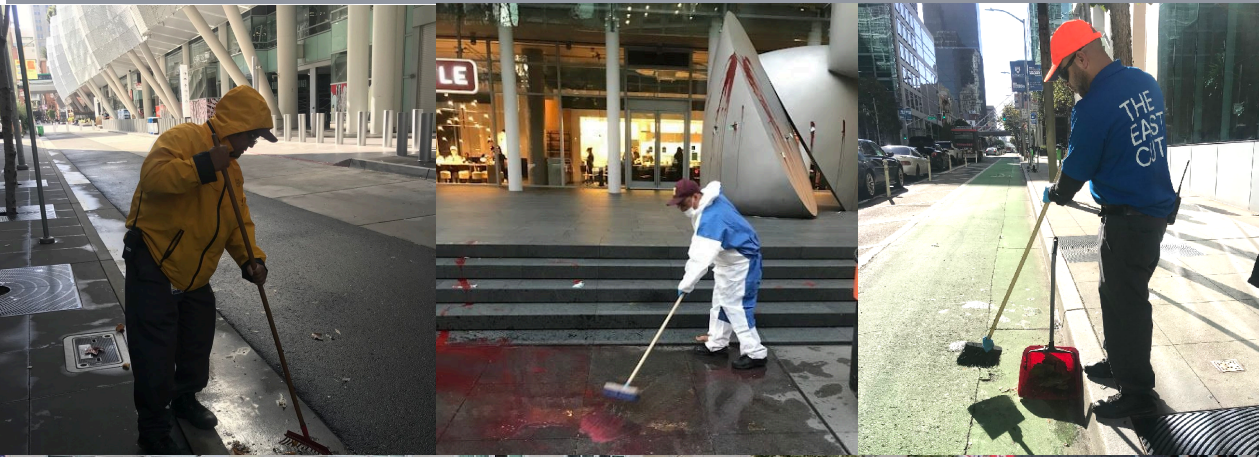
# Operations Report

## October 2024

Prepared by: Block by Block  
for The East Cut Community Benefit District



# Highlights



# Trash

9,725  
lbs. of trash



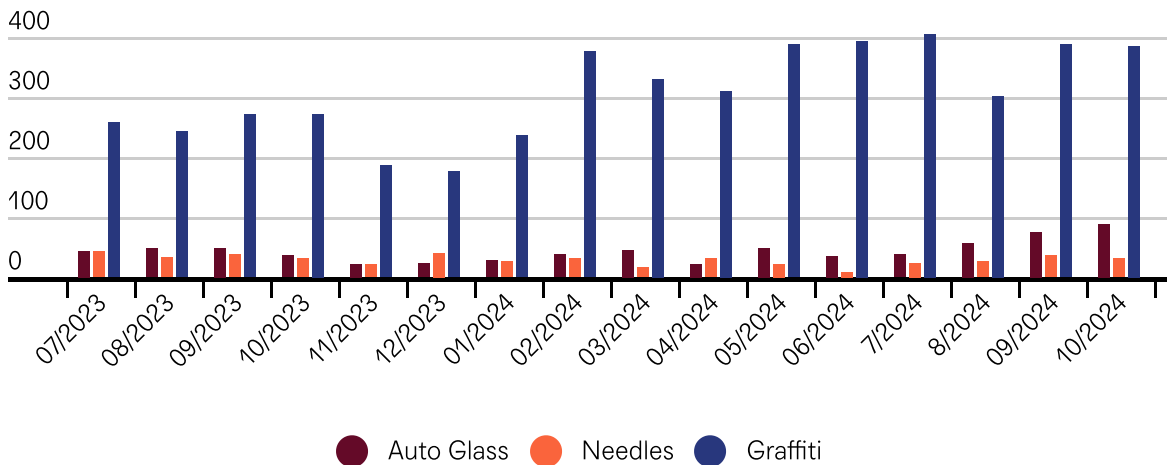
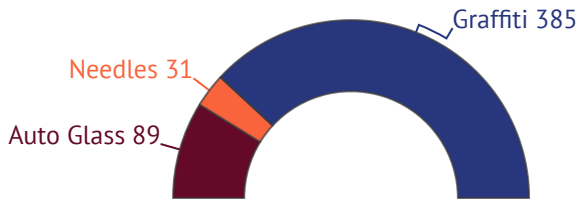
101,575  
lbs. YTD

## Employee Recognition



On Halloween, the BlackRock building at 400 Howard was vandalized with red paint. The property reached out to our team, and without hesitation, the services team responded and thoroughly cleaned up the extensive mess. A few days later, the property manager visited to thank the team with a thoughtful card and fresh treats from a local cookie shop.

# Quality of Life Cleaning

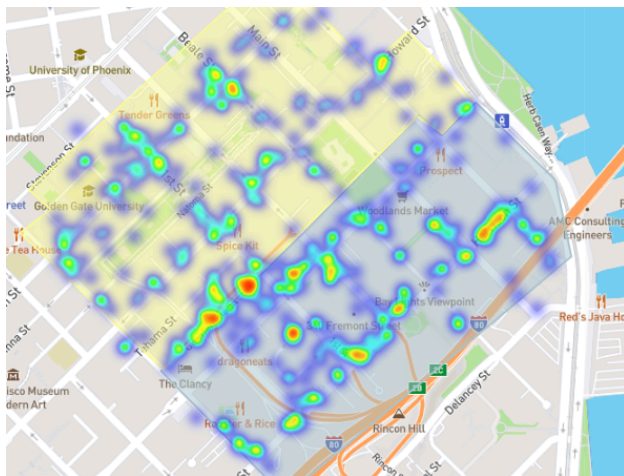


● Auto Glass ● Needles ● Graffiti

Zones Pressure Washed

1,2,3,4

See pressure washing map [here](#).



This map shows all of the feces removed by The East Cut services team in the past month.

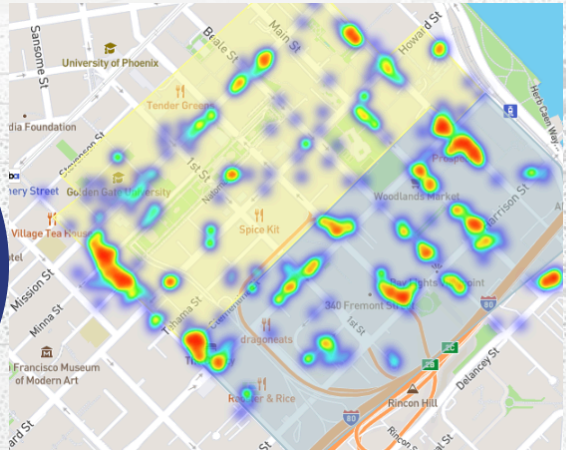
# Overnight Safety



October  
Calls  
16

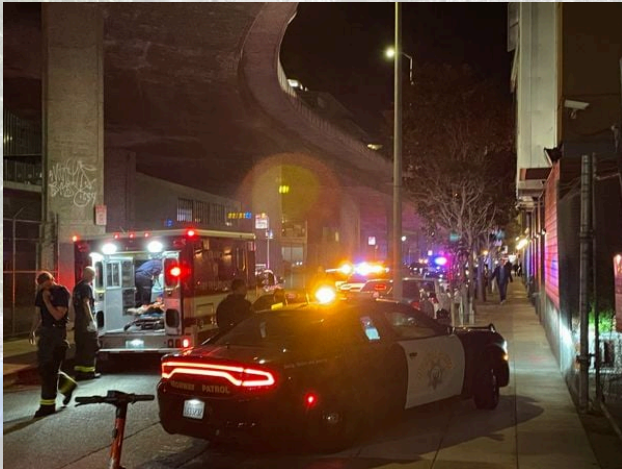
August  
11 Calls

September  
10 Calls



Overnight Safety Business contacts. The red marked areas on the heat map indicate that the surrounded properties are visited more frequently.

## Calls for service

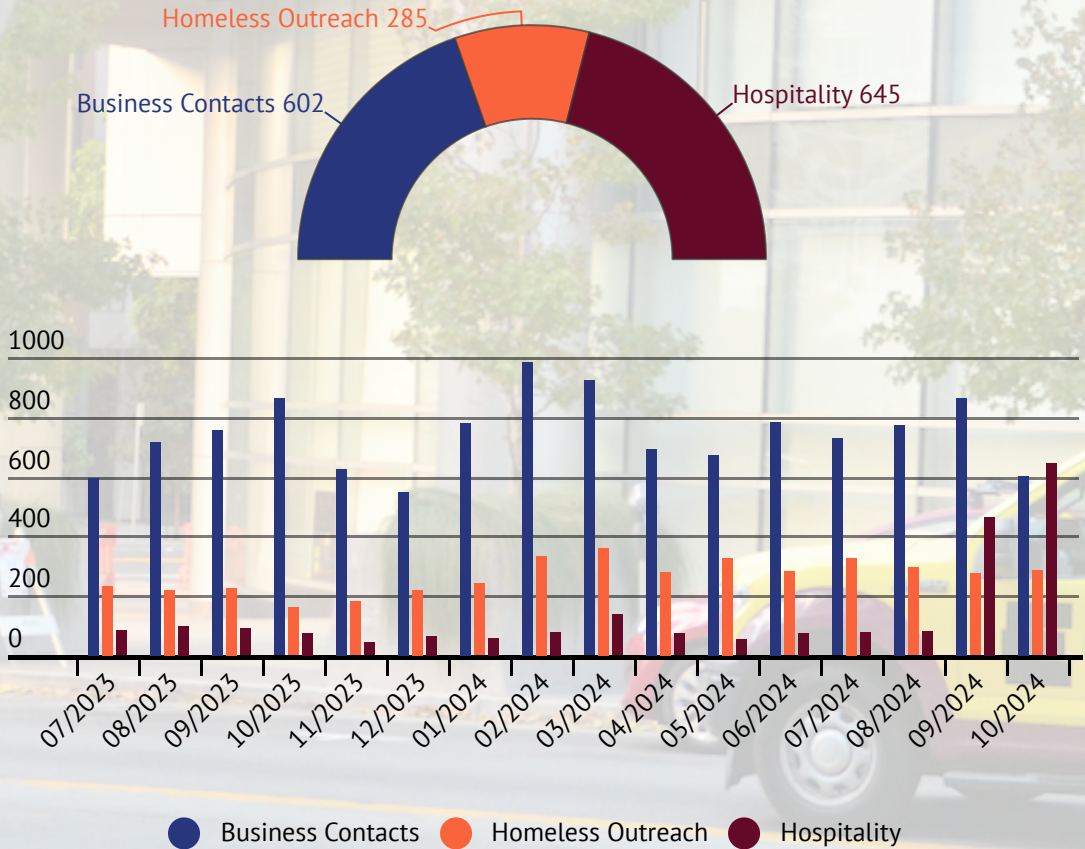


October  
average  
unhoused  
sleepers

11.5

A man jumped off a bridge exit onto Clementina Street in an attempt to evade SFPD. Our safety team informed SFPD that the individual was located at 19 Clementina with a broken leg.

# Hospitality



The noticeable rise in hospitality stats can be attributed to the recent hire of Hospitality Ambassador Jessica. Her proactive approach and personalized interactions with the public have enhanced the team's visibility and efficiency. By providing recommendations and ensuring a consistent presence at events and public spaces, Jessica has effectively boosted our hospitality in the district



# Dispatch



Calls Received - 96

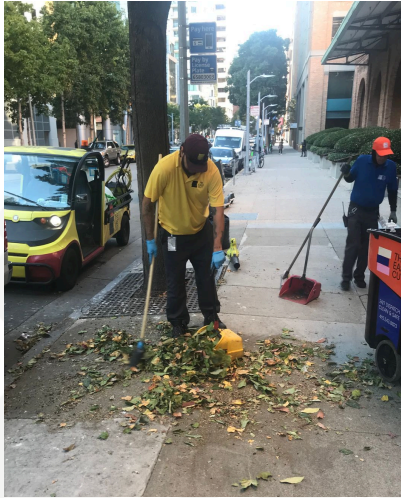
Text/Direct Message Received  
-38

Emails Received - 11



311 Requests  
to City  
**85**

# Before & After



Fall is one of the best seasons, but it also brings plenty of fallen leaves. The sidewalk along Spear Street, from Harrison to Folsom, was covered in leaves, and the team collected four large 55-gallon bags full during cleanup.



Many unhoused individuals often leave behind large amounts of soiled clothing and old blankets. The team allows some time before collecting these items, but if they appear to be abandoned, the services team



# Meet The Team

## CLEANING TEAM

**Dwight**



**Robert**



**Jerry**



**Juan**



**Nicholas**



**Lorenzo**



**Zain**



**Dennis**



**Gabriel**

## HOSPITALITY TEAM



## SAFETY TEAM

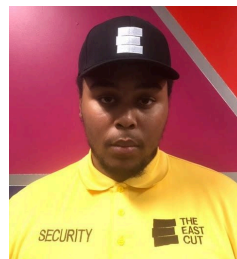
**Jordan**



**Masen**



**Andrew**



**Brandon**



# Meet The Team

## DISPATCH TEAM

**Alyssa**



**Rene**



**Dawanna**  
(Photo Pending)

## TEAM LEADERS

**Mario**



**Norman**



**James C ("JC")**



**Juan**



**Robert P**



**James**  
Operations Manager



**Robert W**  
Operations Supervisor

