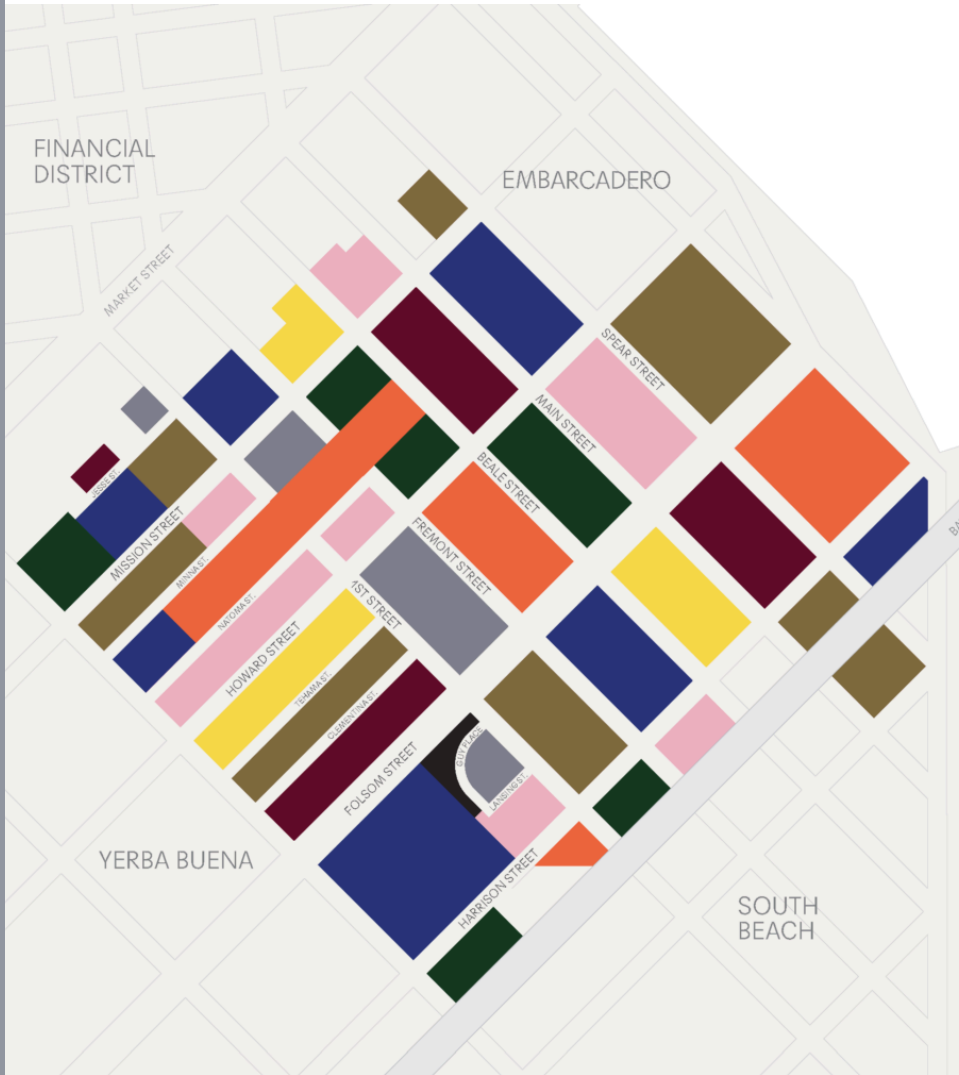


# Operations Report

## November 2024

Prepared by: Block by Block  
for The East Cut Community Benefit District



# Highlights





# Trash

10,275  
lbs. of trash



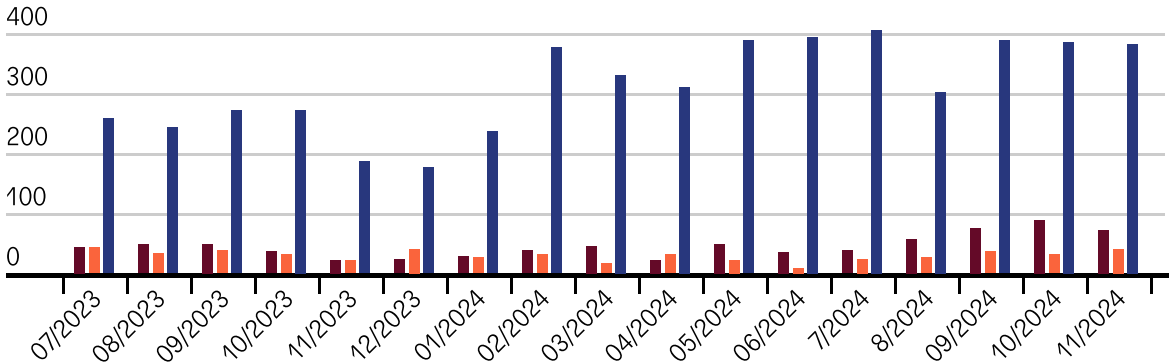
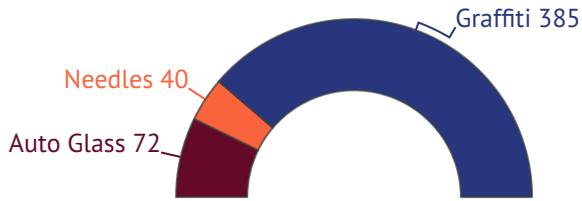
111,850  
lbs. YTD

## Employee Recognition



The East Cut team came together to celebrate their annual Thanksgiving Lunch Potluck! With turkey, pies, mashed potatoes, banana pudding sliders, and all the delicious fixings. The East Cut services team is wishing everyone a joyful holiday season from our team to yours. Happy Holidays!

# Quality of Life Cleaning

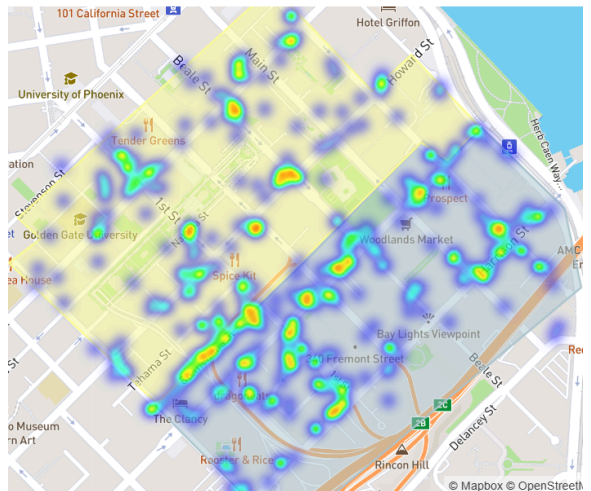


● Auto Glass ● Needles ● Graffiti

Zones Pressure Washed

1,2,3,5

See pressure washing map [here](#).



This map shows all of the feces removed by The East Cut services team in the past month.



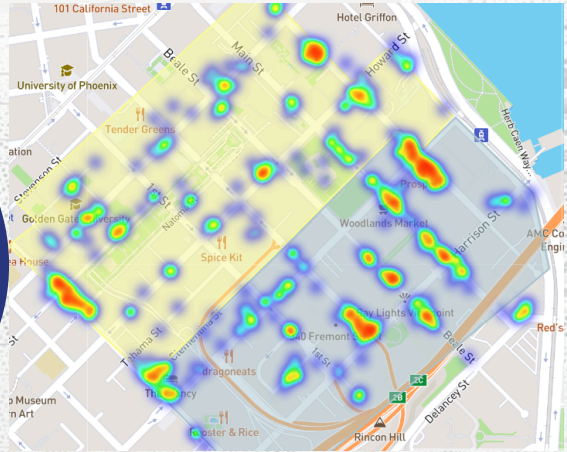
# Overnight Safety



November  
Calls  
21

Sept  
10 Calls

October  
16 Calls



Overnight Safety Business contacts. The red marked areas on the heat map indicate that the surrounded properties are visited more frequently.

## Calls for service

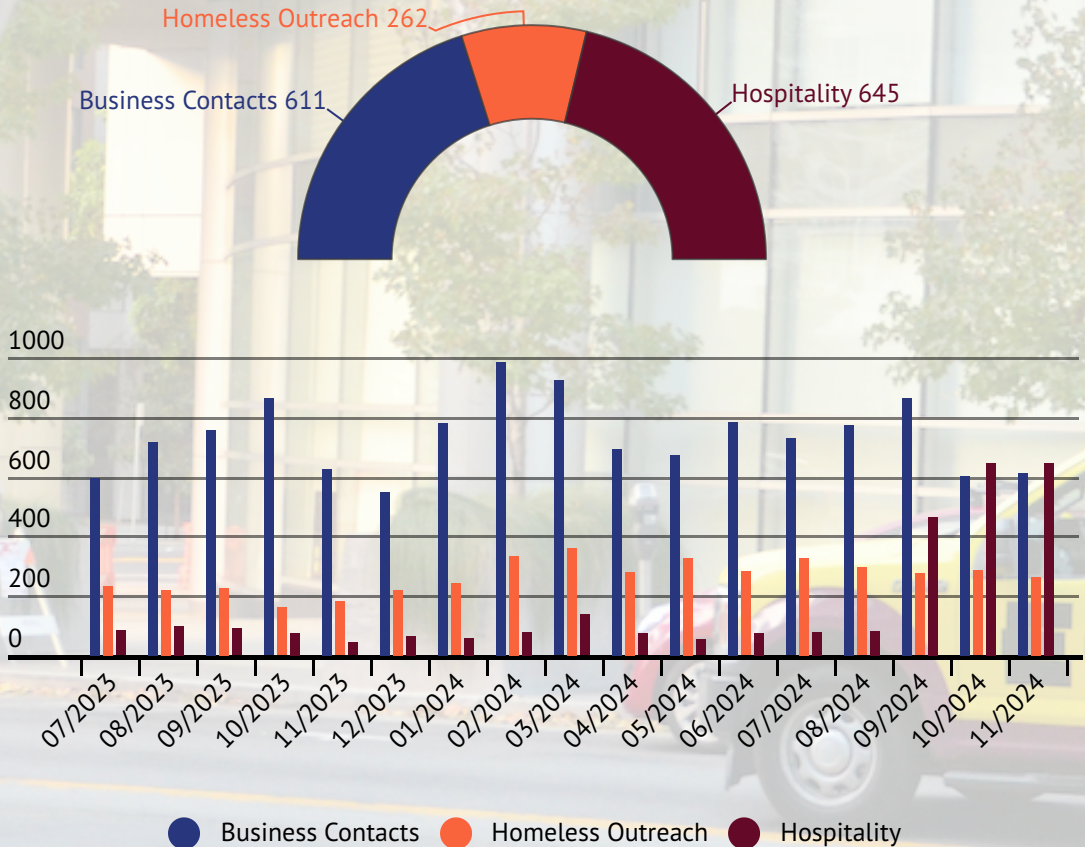


November  
average  
unhoused  
sleepers

10.5

The Ambassador witnessed a car fire at 540 Howard Street. After firefighters extinguished the blaze, police arrested the driver, Thankfully there was no damage to any property or any major injuries.

# Hospitality



The noticeable rise in hospitality stats can be attributed to the recent hire of Hospitality Ambassador Jessica. Her proactive approach and personalized interactions with the public have enhanced the team's visibility and efficiency. By providing recommendations and ensuring a consistent presence at events and public spaces, Jessica has effectively boosted our hospitality in the district





# Dispatch



Calls Received - 82

Text/Direct Message Received  
-23

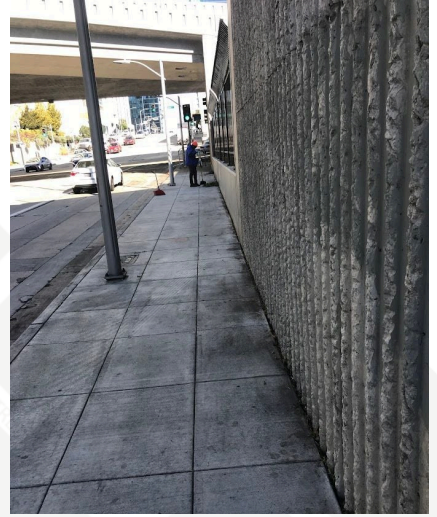
Emails Received - 9



311 Requests  
to City  
**78**



# Before & After



The team not only removes trash and debris from the streets, but many areas in the district sprout weeds. The services team make it a point to remove these from the area.



On Tehama St the team saw an individual toss large amounts of trash on the sidewalk. The team waited patiently until they left to discard the trash.

# Meet The Team

## CLEANING TEAM

Dwight



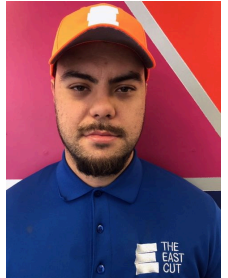
Robert



Jerry



Juan



Nicholas



Lorenzo



Zain



Dennis



Gabriel

## HOSPITALITY TEAM



## SAFETY TEAM

Jordan



Masen



Andrew



Brandon



# Meet The Team

## DISPATCH TEAM

**Alyssa**



**Rene**



**Dawanna**  
(Photo Pending)

## TEAM LEADERS

**Mario**



**Norman**



**James C ("JC")**



**Juan**



**Robert P**



**James**  
Operations Manager



**Robert W**  
Operations Supervisor

