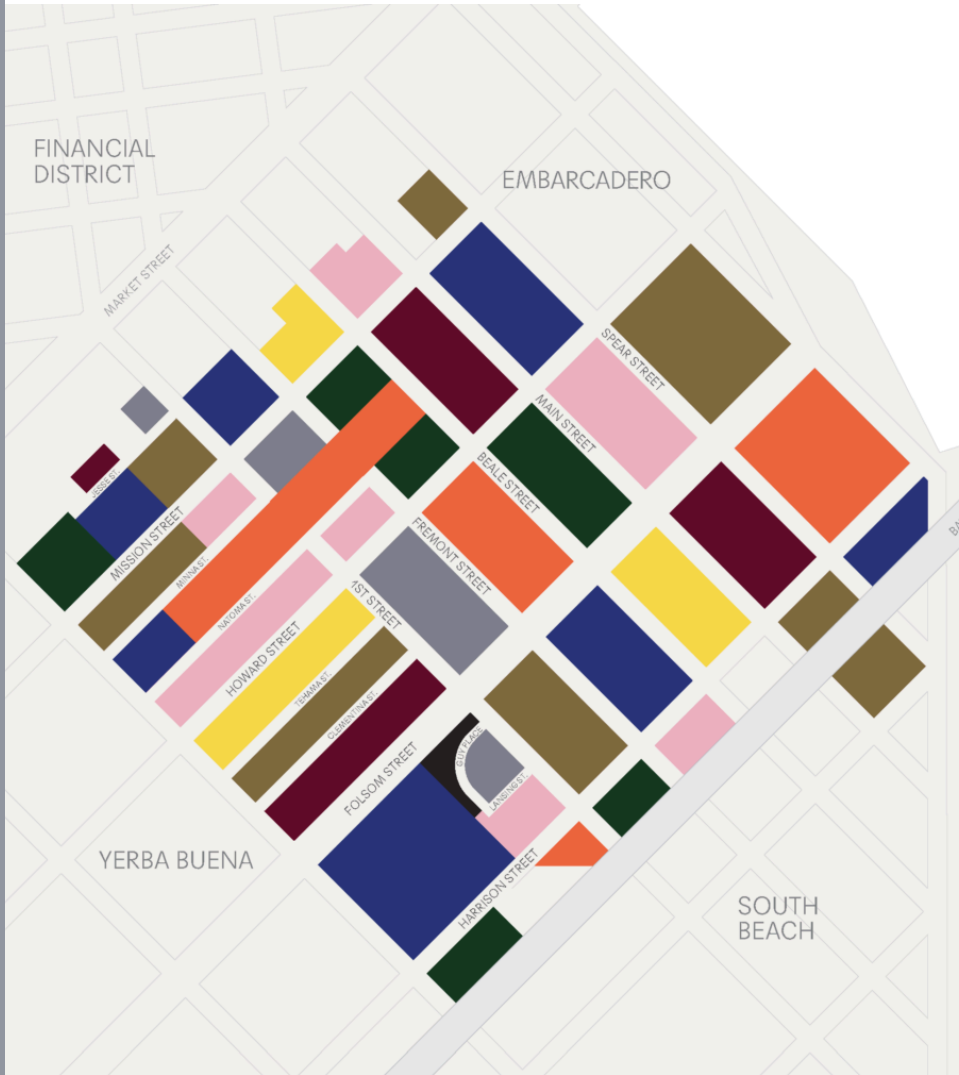


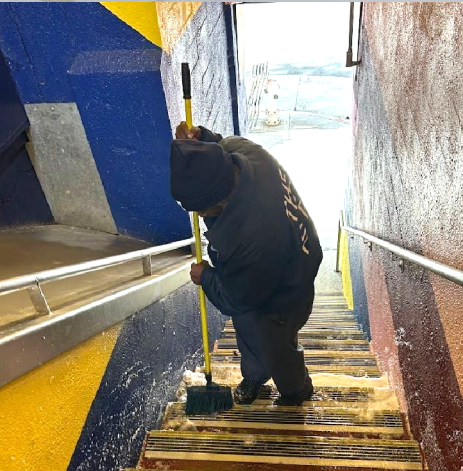
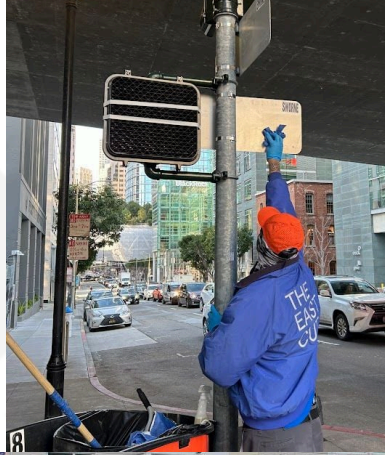
Operations Report

February 2025

Prepared by: Block by Block
for The East Cut Community Benefit District



Highlights



Trash

7,225
lbs. of trash



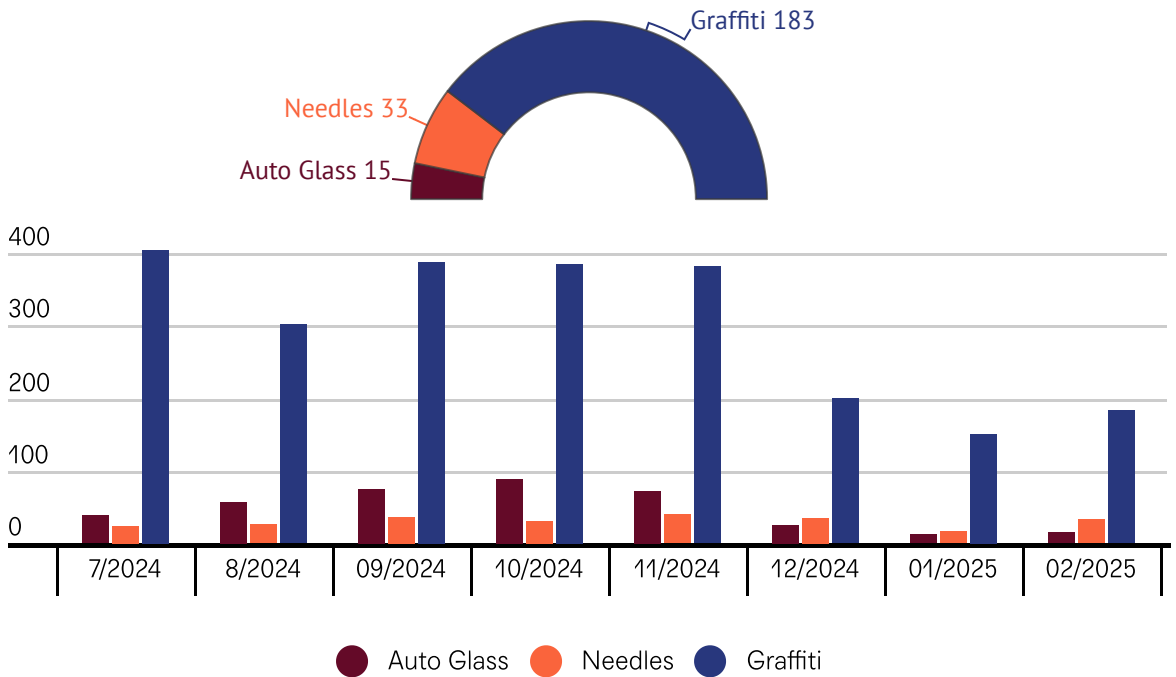
134,900
lbs. YTD

Employee Recognition



Please join us in welcoming Reaunte Johnson as one of the new Overnight Safety Team Leader for the East Cut Services Team

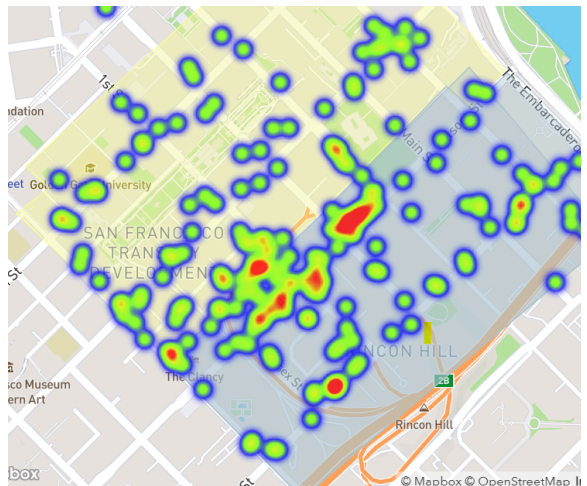
Quality of Life Cleaning



Zones Pressure Washed

1,3,4,5

See pressure washing map [here](#).



This map shows all of the feces removed by The East Cut services team in the past month.

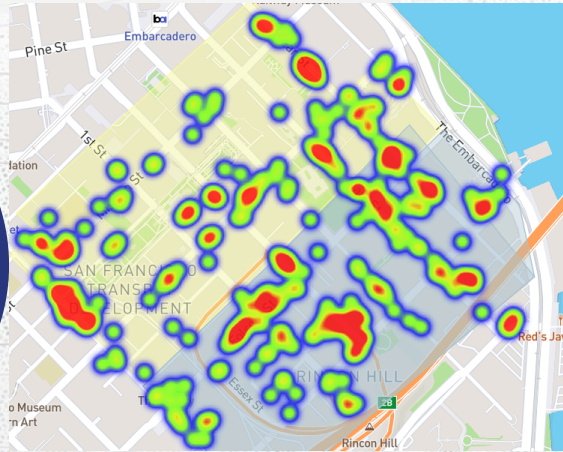
Overnight Safety



February
12 Calls

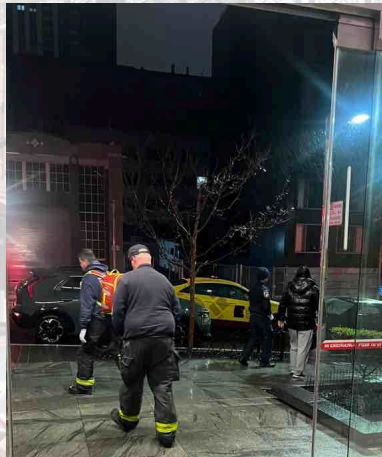
Dec 9
Calls

Jan
13 Calls



Overnight Safety Business contacts. The red marked areas on the heat map indicate that the surrounded properties are visited more frequently.

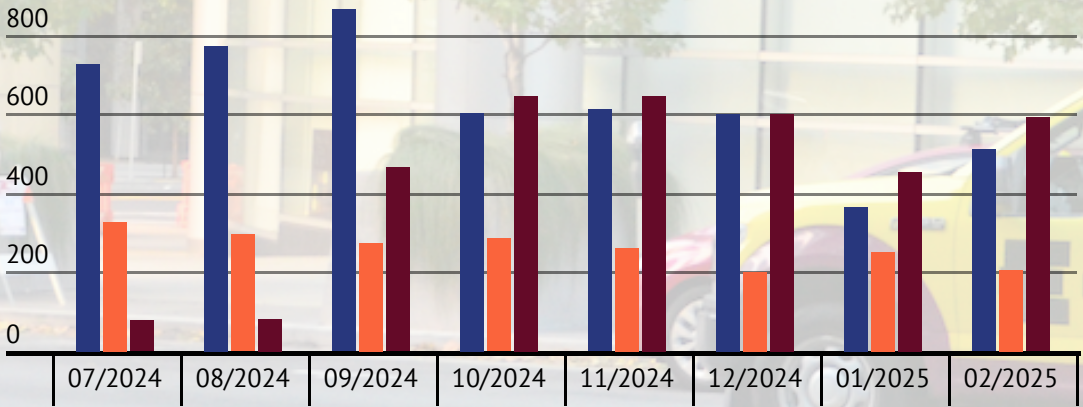
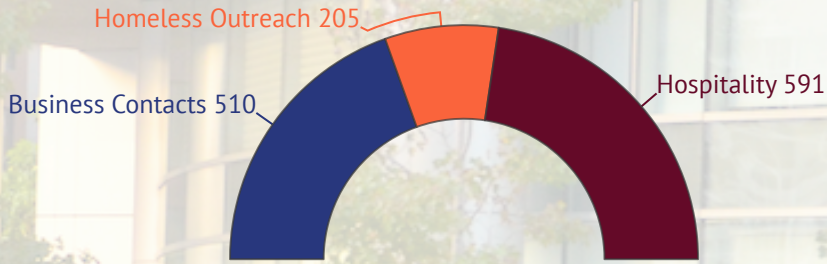
Calls for service



February
average
unhoused
sleepers
10

The safety team responded to a call about an unresponsive individual in the lobby of 399 Fremont. the team tried to engage with the individual but received no response, so SFPD was contacted. Firefighters and EMS arrived, assessed the individual, and transported them for treatment.

Hospitality



● Business Contacts ● Homeless Outreach ● Hospitality

Jessica continues to make a strong impact at Salesforce Park and The Crossing. Her friendly and proactive approach has helped inform residents, workers, and visitors about neighborhood events and amenities. By providing personalized recommendations and maintaining a consistent presence, she has strengthened community connections and enhanced the visitor experience. Jessica's efforts have been key to making the district more welcoming and accessible.



Dispatch



Calls Received - 89

Text/Direct Message Received
-33

Emails Received - 30



311 Requests
to City
77

Before & After



2 Bryant St dumpsters were rummaged, scattering trash onto the sidewalk. The services team quickly cleared the area.



The construction walkway at Mission and 1st Street is graffiti-tagged weekly. The services team repaints it every Wednesday

Meet The Team

CLEANING TEAM

Dwight



Robert



Jerry



Juan



Nicholas



Lorenzo



Zain



Dennis



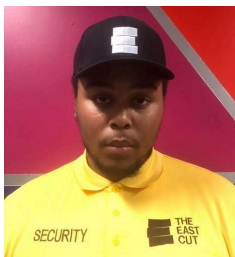
Gabriel

HOSPITALITY



SAFETY TEAM

Andrew



Masen



Reaunte



Brandon



Meet The Team

DISPATCH TEAM

Alyssa



Rene



Dawanna



TEAM LEADERS

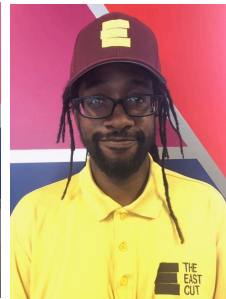
Mario



Norman



James C ("JC")



Juan



Lorenzo



James

Operations Manager



Robert W

Operations Supervisor

